



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: December 19, 2022
Re: Announcement – COVID-19 Status Update

We are writing today to provide an update on the status of COVID in the Timbercrest community. While management is taking the increase in infections seriously, it is equally important we recognize the importance of being with loved ones during the holidays, as well as during other times of the year.

As you gather together in the coming weeks, whether at Timbercrest or in the home of a loved one, please consider observing the infection control practices of wearing face masks, safe distancing, and frequent handwashing during your visit to provide additional protection for everyone. These practices continue to be the best avenues of protecting oneself whenever in the wider community as well.

It is imperative visitors do not enter Timbercrest if they have any signs or symptoms of illness. Manor residents need to stay home and inform their nurse as soon as any symptoms of illness are noted. *Often, we see that minor “cold” symptoms are first experienced with a negative COVID test on the first day or two, but soon after individuals test positive for COVID.*

Be reminded, all individuals are to wear face coverings and distance from others while in public areas and hallways. Residents who wish to distance from others while dining need to let their dining room host/hostess know. Following your meal, you may wish to move to a more private location for your visit. Should you want to remain in the dining room once you’ve finished your meal, please put face masks on again.

For additional precaution, Timbercrest will be requiring all participants to wear face masks and distance during group activities.

Anyone wishing to visit a Manor resident in isolation will need to wear personal protective equipment (gloves, gowns, N95 masks, and eye protection) for the duration of the visit and limit the number of visitors for safe distancing needs. Nursing staff can provide guidance as needed.

Even though the COVID-19 risk information is posted at the three main entrances, if you know of anyone who plans to visit Timbercrest in the next few weeks, please let them know of the outbreak being experienced. We want all who enter Timbercrest to be well informed prior to their visit.

This is certainly a challenging time for our community as more individuals experience coronavirus infections. Much like the wider community, we are faced with the likelihood of continued illnesses, especially as more people gather for holiday celebrations. Your efforts to reduce the risk of infection is appreciated.