



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: December 6, 2021
Re: Visitation Changes

Recent regulatory changes now permit Timbercrest to welcome Manor residents and their guests to dine together in the community dining room while continuing standard COVID-19 infection control practices.

Timbercrest has established the following guidelines in addition to the necessary infection control practices to keep you, your guests, and staff as safe as possible. These guidelines will be strictly followed at this time because safe distancing requirements limit the capacity permitted in our dining rooms at any time.

- Reservations are required 24 hours or more in advance.
- For a holiday meal, make reservations 3 days in advance.
- Table size is limited to 4 individuals.
- The total number of reservations available is limited per meal based on the dining room size.
- Health Care and Crestwood residents make reservations through the Health Care administrative assistant.
- Full Service Plan and Option Plan residents can make reservations through the Front Desk. Guest seating times:
 - Dinner Hour - 11:00 a.m. and 12:30 p.m.
 - Supper Hour – 4:15 p.m. and 5:30 p.m.
- Wear masks when not actively eating.
- Contact Timbercrest for special arrangements
- Payment for guest meals can be made at the Front Desk or billed to the resident account by resident request.

The standard COVID-19 infection control practices remain:

- Entry to the building at the Hub (5 a.m. until 7 p.m.), or Health Care when the Hub is closed.
- Screening of all visitors prior to visit
- Wearing masks in the building and during your visit
- Hand hygiene before and after the visit, and before and after the meal
- Safe distancing when possible
- Visitors go directly to and from the visiting area or resident's room

We are pleased that we are able to make these accommodations for residents and their guests. Thank you for your cooperation and adherence to these guidelines as we continue to keep our community well.