



To: Timbercrest Community
From: Christy Huiras, COO
Date: July 21, 2021
RE: COVID-19 Updates

On Tuesday (July 20), we announced another positive case of COVID-19 identified through the employee and resident testing. The more stringent guidelines put into place last week remain as we continue our efforts to reduce potential exposure and spread of the virus.

An updated COVID-19 Restriction Status Dashboard is attached to help answer your questions about what is permitted or not permitted during this time of heightened precautions. Additionally, the following summarizes information for many frequently asked questions:

- **Residents should not leave campus except for medical appointments.** It is important that you inform your provider of the positive cases here prior to going to your appointment. The provider may choose to delay your appointment or see you through a telehealth appointment.
- **Residents are encouraged to walk about campus.**
- **The Courtyard, Health Care, and Crestwood dining rooms are open for resident dining.** Safe distancing, hand hygiene, and wearing masks while not eating are required. Please consider dining earlier or later than your normal dining time to alleviate wait times.
- **Indoor visitation is suspended.** Those who have been approved for the NEW Essential Family Caregiver program are able to visit and provide care based on the approved plan.
- **Outdoor visitation is permitted at designated visiting areas only.** Please schedule your visit through Timbercrest COVID-19 Information page www.timbercrest.org. Contact us by phone or email us at visits@timbercrest.org if visit times are not available to meet your needs.
- **Residential Living residents are not able to visit Health Care and Crestwood.**
- **Timbercrest group activities are not permitted.** Congregating in groups should not occur during outbreak testing.
- **Neighborhood Home residents may access the Manor only when scheduled to work as a volunteer:** in the Chapel and the Neighborhood Market, as a volunteer driver, and as a volunteer visiting assistant.

With our shared commitment to follow the guidelines, we can help our community return to our previous level of activity as soon as possible. Thank you for doing your part.

Timbercrest
 COVID-19 Restriction Status Dashboard

Last updated: 7/20/2021

		TODAY'S STATUS
Activity	Comment / Description	Status: COVID+
Activities - Group		Not Permitted
Contracted Services (routine)		
Aviary / Aquarium Service		Permitted
Beauticians		Permitted
Clinics (dental, hearing, podiatry, etc)		Permitted
Construction	Approval required.	Permitted
Hospice Nurse, CNA, Chaplain		Permitted
Lab Tech		Permitted
Maintenance/Service Needs (non-routine)		Limited, based on need
Oxygen / Pharmacy Delivery		Permitted
Pharmacist		Permitted
Physicians / Medical Director		Permitted
Deliveries & Pickups - General (UPS, FedEx, etc.)		At/inside door only
Dining Services	Masks while not dining required. Safe distancing required. Take-out and room service are available at all times. Fee may apply.	Dining Room is Open
Medical Appointments	Disclose any COVID+ status prior to appointment for provider's determination	Permitted
Neighborhood Home Residents - Access to Manor		
Beauty Shop		Not Permitted
Chapel Services		Not Permitted
Exercise Classes		Not Permitted
Fitness Center		Not Permitted
Off-Campus Travel - Residents		
Daytime (excursion)	Face masks, safe distancing, and evaluation of risk; leave of absence of less than 24 hours	Not Permitted
Overnight (leave of absence)	Face masks, safe distancing, and evaluation of risk; leave of absence of 24 hours or more	Not Permitted
Safety Measures		
Face Masks - Residents	Cloth or surgical masks are required; resident preference unless indicated otherwise.	Required
Face Masks - Staff	Surgical masks at minimum	Required
Hand Hygiene	Soap & Water preferred, or Hand sanitizer when not available	Required

Screening	Signs & Symptoms including Temperature	Required
Social/Safe Distancing	6 feet or more	Required
Transportation	Timbercrest Transportation is a pre-arranged service for medical appointments only. Contact Transportation.	Permitted; medical appointments only
Visitors		
End of Life / Compassionate Care	By Approval Only; Manager to Communicate to screeners	Permitted
Essential Family Caregiver	By Approval Only; Program updated on 7/11/2021, new application required.	Permitted
Indoor Visits	By schedule / visitation hours as communicated	Not Permitted
Moves	By Approval Only; Manager to Communicate to screeners	Permitted
Outdoor Family Visits	By Schedule at Designated Visit Areas Only; Manor Residents are not to receive visitors at any other location.	Permitted
Outdoor Window Visits	These visits are always encouraged. Windows must remain closed. Use of telephone to converse is	Permitted
Residential Residents visit in Health Care and Crestwood		Not Permitted
Spouses to Health Care and Crestwood		Not Permitted
Visitors at will	Visitation is limited to the avenues shown above.	Not Permitted
Volunteers		
Chapel	Vaccination required; subject to staff COVID testing schedule. Neighborhood Home and Manor residents only.	Permitted
Drivers	Vaccination required; subject to staff COVID testing schedule. Neighborhood Home and Manor residents only.	Permitted
Neighborhood Market	Vaccination required; subject to staff COVID testing schedule. Neighborhood Home and Manor residents only.	Permitted
Visiting assistance	Vaccination required; subject to staff COVID testing schedule. Neighborhood Home and Manor residents only.	Permitted

These restrictions are based on federal and state guidelines for long term care facilities. Timbercrest is committed to adhering to these guidelines. If you have questions, please contact us at 260-982-2118.