



Visitation Guidance for Residents and Families

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Designated indoor and outdoor visiting areas are available to reserve through the Timbercrest website, <https://timbercrest.org/timbercrest-senior-living-communitys-response-to-covid-19/>. Outdoor visits remain preferred due to the decrease in potential exposure to infection. These spaces allow up to 6 individuals (including residents) to visit.

Residents are able to receive visitors in their accommodations based on vaccination status of the resident and visitors.

Unvaccinated Resident: The unvaccinated resident may host up to 2 visitors in their apartment or room. Face masks and social distancing are required.

Vaccinated Resident with Unvaccinated Visitors: The vaccinated resident may host up to 2 visitors in their apartment or room when the visitor/visitors are unvaccinated. Face masks and safe distancing are required. However, the vaccinated resident may choose to have physical contact with the visitor. However, be mindful to limit close contact to 15 minutes or less in a 24-hour period to reduce potential exposure.

Vaccinated Resident with Vaccinated Visitors: The visitor group size is only limited by the size of the resident's private room or the visitation area. Face masks and safe distancing are not required. When a staff member is present, masks must be worn and social distancing must be observed with the staff member. The resident's door to the hallway must be closed during the visit. The group size may be limited to 2 visitors if a resident is not in a private room and resident is not able to visit in an alternate location.

Fully vaccinated resident may eat with fully vaccinated visitor/s in resident room or private dining room in Health Care and Crestwood, or designated visitation space.

All visitors must continue to follow the core principles of infection prevention and established guidelines:

- Enter and exit through the Hub Entrance during established visiting hours (7 a.m. to 7 p.m. daily)
- Pass a COVID screening questionnaire upon arrival
- Check out at screening station is required
- Perform hand hygiene before and after visit

- Wear face mask properly over the nose and mouth when required (must be worn going to and from the visiting area or room)
- Children under age 2 are not required to wear a mask
- Social distance from other residents, staff, and visitors.
- Go directly to and from the visit area or room
- Overnight visits are not permitted
- Visitation privileges may be suspended for noncompliance
- Special arrangements as needed. Contact visits@timbercrest.org

Regardless of vaccination status, visitors may be restricted from visiting based on their screening results. Visitors who have a current COVID infection, symptoms of COVID-19 or prolonged contact with someone with COVID in the past 14 days or are in quarantine for any other reason will not be permitted to visit.

Some circumstances will require limiting indoor visitation per ISDH guidelines. These scenarios include limiting indoor visitation for:

- Residents with confirmed COVID-19 infection, whether vaccinated or unvaccinated until they have met the criteria to discontinue Transmission-Based Precautions; or
- Residents in quarantine, whether vaccinated or unvaccinated, until they have met criteria for release from quarantine.
- Suspension of all indoor visits during outbreak testing.

Outdoor visits are still available during suspension of indoor visits.