



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: May 14, 2021
Re: Reminders, Updates, and New Technology

It has been good to see visitors returning to our community over the last couple of months. While we are seeing restrictions lighten at the state and national levels, long term care communities like Timbercrest continue to be required to follow Indiana State Department of Health and Centers for Medicare and Medicaid regulations where, as we've found, changes happen slower and to a lesser degree.

Face masks, safe distancing, hand hygiene, and COVID-19 screenings are still required at this time. We will communicate changes as soon as we are able to make changes in our community.

One change we are able to put into effect allows changes in visitations when both the resident and visitor are vaccinated.

Vaccinated Residents and Visitors

When both the resident and visitor are fully vaccinated, visits may occur without wearing face masks and safe distancing while visiting in a resident room or designated visiting area and the door is closed. Everyone in the room must be vaccinated to meet this requirement. However, when an employee enters the room, masks will need to be put on and social distancing observed. This change allows more visitors to visit in a resident room or visiting area when ALL visitors and residents are fully vaccinated. Visitors are asked to make sure the resident is comfortable with an increased number of visitors before coming in for a visit.

Other Reminders

- Visitors and residents are still required to wear masks while walking within the building.
- Residents are to continue wearing masks during small group activities.
- Visitors are to take the direct route to and from the resident's room or visiting area, avoiding stops along the way to visit with others along the way.
- Visitors are to enter and exit through the Hub Entrance (or Health Care entrance after 7 p.m.). Sign out with the screening staff when leaving. Entering at any side entrances is not permitted.
- Outside visits are still encouraged. We have the gazebo in the Courtyard available at this time. Soon, there will also be a canopy tent set up for an additional location. You are welcome to use these areas at any time, however, please check with screening staff to ensure it is not already reserved.

New Technology

Timbercrest is implementing new technology to improve building security, an increased concern of residents and staff over time. Access control devices have been installed at the three main entrances (Main Entrance, Hub Entrance, and Health Care Entrances). In addition to these devices, we have installed temperature tablets. Together, these devices will initially assist us with the screening requirements of the pandemic. Once the pandemic requirements are lifted, the door access devices will continue to serve our community by providing an additional level of building security needed, and the temperature tablets will be useful during times of widespread illness (flu, etc.). More information about these will be sent out to the Timbercrest community once they are fully installed and tested.

Dedication to Community – Thank You

We have an amazing community here at Timbercrest. Employees serve with dedication and a strong connection to the residents they serve. Residents are committed to one another and staff, and have provided an extra measure of encouragement each day and at the times its need most. Families and friends have offered their support and understanding during a most challenging time. While the pandemic is not over, we are beginning to find relief and see the light at the end of the tunnel. Thank you for keeping on course with us as we look forward to the days ahead.

Blessings to you and your families.

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