



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: February 26, 2021
Re: Neighborhood Homes – Access to the Manor

As communicated earlier this week, Timbercrest is now able to receive visitors on a limited basis in the Manor. With that change, we are now able to also welcome Neighborhood Home residents into the Manor based on the following guidelines. Keep in mind, indoor visits will cease with any new positive COVID-19 case among Manor residents and staff.

Visits with Health Care and Crestwood residents are now available in the residents' rooms during established visitation hours (10 a.m.-Noon, 2 p.m.-4 p.m. Daily, and 6 p.m.-7 p.m. on Tuesdays and Fridays) without appointment. Visits with Residential Living residents (Full Service Plan and Option Plan residents) are held in set aside visiting areas and must be scheduled 2 days in advance. Please see the memo dated Tuesday, February 23rd for more information. A copy can be found on Timbercrest's COVID-19 Information webpage.

Neighborhood Home residents are welcome to attend Chapel services and small group activities as space allows. The Fitness Center and Woodshop are available for use. And, Neighborhood Home residents can use the services of the Beauty Shop by appointment and the Neighborhood Market. Dining services are not yet available to Neighborhood Home residents and visitors.

All employees and visitors are to enter the building at the Hub Entrance for screening of COVID-19 signs and symptoms. When visiting the Manor, indicate the area or person you will visit on the screening form. You can then proceed to the area indicated, but you must remain in the designated location during the entire visit and return directly to the Hub to exit. We are required to record the time you leave. To best comply with this requirement, please sign out by 5:00 p.m. when you are not here for resident visit.

The now standard safety measures remain in place - wearing a face mask, frequent hand sanitizing, and 6 feet of safe distancing.

Thank you for your help as we strive to make Timbercrest a safe place for everyone who enters our doors.

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