



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: February 23, 2021
Re: Dining Service Reminders and Visitation Plans

Dining & Hospitality Services

On Monday, February 8th, we reopened our dining rooms for meal service. This was a long-awaited change in our community and has had a positive impact on the lives of Timbercrest residents. In a small yet safe way, it allows residents to come together again in community. We want to remind residents that a face mask must be worn in the dining room when you are not actively eating or drinking. Also, if you stop to converse with another resident in the dining room, you must remain a safe distance of 6 feet apart.

Visitation Plans

Plans are being put into place for in-person visits to begin on Thursday, February 25th as long as there are no new COVID-19 cases. Indoor visits are required to cease with a new COVID-19 case.

Visits in Residential Living (Full Service Plan and Option Plan) will be handled differently than visits in Health Care and Crestwood based on staff ability to monitor and sanitize these areas. Be reminded, residents who are in isolation are not able to have visitors.

Residential Living In-Person Visits: An updated visitation schedule will be available by the end of business today for residents and families to schedule in-person visits. To schedule a visit, go to the COVID-19 Information page on Timbercrest's website and select the Schedule a Family Visit button. Visits will take place in visiting areas in M Lounge. See additional visit information on the next page.

Health Care and Crestwood In-Person Visits: Regular visiting hours are daily 10:00 a.m.-Noon and 2:00 p.m.-4:00 p.m., with evening hours on Tuesdays and Fridays until 7:00 p.m. Visits will take place in resident rooms except for non-related residents who occupy a semi-private room. Preregistration is not required at this time. See additional visit information on the next page.

Residential Living residents are now able to visit residents in Health Care and Crestwood during visiting hours. Stop at the Hub screening table to let us know which resident you will be visiting (you do not need to complete the COVID screening questionnaire or temperature).

Additional visit information:

- Park in the Hub parking lot located on the north side of Timbercrest. Visitor parking is reserved in the row closest to the building (south side of the parking lot).
- Limit of 2 visitors per visit
- Screen in at the Hub Entrance
- Wear a face covering at all times
- Visitors must be able to manage a child who may be with them
- Children over the age of 2 must wear a face mask
- Meals with a resident are not permitted at this time. Food may be brought in to a resident. Any food requiring storage must be labeled with the resident's name and the date.

During the first couple of weeks we ask that families communicate and space out visits with your loved ones so that all residents have an opportunity for a visit.

We are excited that we are moving toward bringing you and your loved ones together in a safe way once again. Your dedication to a safe environment for all residents and visitors is important. Thank you for doing your part to keep our community well.

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