



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: February 5, 2021
Re: COVID-19 Changes and Reminders

We have good news and not-so-good news to share with you today.

The good news is that, at the completion of resident and employee COVID testing today, we have successfully completed 14 days without a new case of COVID-19 in our community! **Beginning Monday, February 8th**, we will reopen our dining rooms for meal service, begin small group activities, and permit residents to drive to medical appointments. **See below for important details.**

The not-so-good news is that we are not able to permit indoor visits at this time. Wabash County's COVID positivity rate is over 10% according to the Centers for Medicare and Medicaid Services (CMS).

Additionally, there is no change at this time in state and federal regulatory guidance for vaccinated residents and staff. The pandemic policies currently in place will continue until new guidance is received.

Dining Services

The Courtyard, Health Care, and Crestwood dining rooms will open beginning with breakfast on Monday, February 8th. Dining Services is making preparation to ensure proper infection controls are in place and staff are prepared for your arrival. Questions and special needs can be communicated to Dining Services by calling: 982-3962.

Dining Room Service: To ease the congestion and improve service times in Courtyard Dining Room, we are temporarily assigning meal times based on your wing's current in-room meal delivery times. A separate meal schedule is attached. Face masks are required as you enter and exit the dining room.

Room Service: Residents who wish to continue with room service may elect to do so by contacting Dining Services. A meal tray fee will apply beginning March 1.

Small Group Activities

Small group activities will begin again. Group sizes are limited based on the ability to safely distance 6 feet apart. Face masks are required. Watch Channel 2 and the bulletin boards for more information.

Transportation to Medical Appointments

Transportation to medical appointments can now be done by the resident, or their family with proper use of face masks, washing hands, and exercising safe distancing whenever possible. A leave from campus is **for medical appointments only**. Drive to the appointment and return home directly. It is important that you don't stop to shop (groceries, pharmacy, restaurants, etc.) or use drive-thru services. It is essential for the health and safety of our community for everyone to follow these important guidelines. Be reminded, Timbercrest can provide transportation when requested.

Leaves from Campus

Leaving campus for a medical appointment will not require an isolation period. However, a 14-day isolation is required upon return from overnight leaves and day excursions from campus for any other reason. No exceptions are made at this time for weddings, funerals, and memorial services.

Visits

Please schedule visits 2 business days in advance (this is a change).

Indoor Visits: Indoor visits are NOT permitted at this time.

Virtual Visits: Virtual visits are a way you can see and visit with your family over the internet. A virtual visit can be scheduled through Timbercrest's website by either you or your family member. For assistance, contact Karen Pegg, Program Assistant Lead Worker, by calling Timbercrest or at visits@timbercrest.org.

Outdoor Visits: The winter weather provides a challenge for us to hold outdoor visits. If you are interested in an outdoor visit, please email us at visits@timbercrest.org. We will make every effort to accommodate an outdoor visit when the weather conditions and the resident's health permit it.

Resident Testing

Weekly COVID testing for residents are not needed at this time.

COVID Vaccine

The next dose of the Moderna vaccine will be administered on campus by CVS on Wednesday, February 10th. The schedule will be shared with residents early next week.

Today we are grateful to move forward with some long-awaited changes in our community and continue to hope for more in the days ahead. Let's continue our commitment to one another and keep our community well. *Timbercrest...making good things happen...together. ©*