



To: Timbercrest Community

From: Christy Huiras, Chief Operating Officer

Date: November 12, 2020

Re: Holiday Visits, Virtual Visits, and COVID-19 Resident Testing

Holiday Visits

The Indiana State Department of Health (ISDH) issued holiday guidance for residents and their families and representatives recently. *“Because most individuals living in ... facilities fall into the category of increased risk, the state Department of Health strongly recommends against families taking persons who reside in ... facilities to their homes or to gatherings for holiday events. This recommendation does not apply to residents who in the last 90 days have been diagnosed with and recovered from COVID-19. Such individuals, however, must meet CDC criteria for discontinuing transmission-based precautions.”*

Per the ISDH and CDC’s recommendations, residents who leave for holiday visits upon return to the facility will isolate for 14 days. Beginning Sunday, November 22nd through Sunday, January 10th, Timbercrest will require any Manor resident (Residential Living, Health Care, and Crestwood) who leaves and returns to campus, regardless of the length of time away, to isolate for 14 days. (Exception: Leaving for medical appointments with Timbercrest transportation.) Residential Living residents who are able to provide for their own self-care needs will be able to isolate in his/her accommodation. Residential Living residents who require support care services will be required to move to an observation room in Health Care (the daily Health Care rate applies). Timbercrest has a limited number of observation rooms available. There is no guarantee an observation room will be available upon return. If one is not available, the resident may be required to remain with family until a room is available.

Timbercrest has prepared an educational document for residents and families to plan ahead for the holidays. The document is included with this memo. It is also available at the Front Desk and Health Care Desk. Residents and families are asked to sign the document prior to the resident leaving campus.

Virtual Visits

Virtual visits permit residents and loved ones to visit through the use of an electronic device or computer. Manor residents and their loved ones will soon be able to schedule through Timbercrest's COVID-19 Information page for a virtual visit. Virtual visits for Residential Living residents will take place in the Fernery. Residents in Health Care and Crestwood will have the electronic device or computer brought to them. Scheduling a virtual visit in advance allows knowledgeable staff to facilitate the visits and provide the resident with any assistance needed. Virtual visits are planned to begin the week of November 16th.

This work is being finalized and a scheduling calendar will be made available in the next few days. The scheduling calendar will be located on Timbercrest's COVID-19 Information page. Scheduling will be done through two separate calendars: 1) Residential Living and 2) Health Care and Crestwood. Be sure to select the communication platform you prefer (Zoom, Messenger, or FaceTime). For questions email Heather Cruz at hcruz@timbercrest.org.

COVID-19 Resident Testing

Wabash County's COVID-19 positivity rate is now 11%. This now means that employees will be tested twice each week until the positivity rate falls below 10% for two consecutive weeks. In order to accommodate the additional testing of employees, it is necessary to move the Residential Living resident's testing date. To accomplish the change and remain within the federal guidelines, Residential Living residents will be tested on Monday, November 16th, and again on Friday, November, 20th.

COVID-19 Testing Schedule – Monday, November 16th and Friday, November 20th – Assembly Room

9:00 a.m.-10:00 a.m.	Wings B, C, G, M, O
10:00 a.m.-11:00 p.m.	Wings H, Upper I, Lower I, J
11:00 a.m.-Noon	Wings D, E, F, K, L

**If you routinely require escort assistance, you will be contacted to set up a testing time.

**Residents in isolation will be tested in their accommodations.

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