



To: Timbercrest Community

From: Christy Huiras, Chief Operating Officer

Date: October 1, 2020

Re: Community COVID-19 Visitation Updates (Additional) and Status Dashboard

There was a great amount of information included in my memo dated September 29th about indoor visitations. Following issuance of that memo, we were able to determine our ability to also permit indoor visits in reserved lounges, and welcome Neighborhood Home residents into the Manor when we are not in a positive COVID-19 restriction period. This information was shared in our resident meetings yesterday, but is shared below in written format as well.

Indoor Visits – Additional Information:

- Timbercrest lounges are available to be reserved through the front desk for visits for 3- 4 visitors. Residents with 2 or fewer visitors should plan to visit in the resident's accommodation.
- Unscheduled outdoor visits are now permitted. Those of you with private patios are welcome to receive visitors there. If you wish to use outside common areas or walk outside on Timbercrest's campus, feel free to do so but please wear masks and keep a safe distance from your visitors. Regular sanitation is only done for Scheduled Outdoor Visits. Refrain from visiting at the Chapel entrance, or the C Wing Lounge Patio since these areas are used for Scheduled Outdoor Visits.
- Neighborhood Home residents now have greater access to the services at the Manor. Neighborhood Home residents are welcome, as space allows, to participate in scheduled activities, use the fitness center, attend services at the Chapel, walk inside for exercise needs, access the Neighborhood Market, and use the Beauty Shop services, to name a few. Unfortunately, Neighborhood Home residents will NOT be able to utilize the dining room services at this time due to safe distancing limitations. All persons visiting the Manor – including Neighborhood Home residents – are to screen in and limit their time and access to the building to the stated purpose at the time of screening.

The updated COVID-19 dashboard is also attached for your reference.

Our community has done well through the efforts of each of our residents, families, and staff. We are grateful to you for your dedication to our community.