



To: Timbercrest Community

From: Christy Huiras, Chief Operating Officer

Date: September 21, 2020

Re: Community COVID-19 Restriction Updates

It continues to be our commitment to follow the Indiana State Department of Health (ISDH) and Centers for Medicare and Medicaid Services (CMS) guidelines. This means as we continue to be faced with the effects of COVID-19, we must adjust our level of COVID-19 restrictions from time to time. We recognize the transitions are not easy and communication is key in an effective transition. It is our commitment to communicate with you as follows each time we have a transition in restrictions.

- Residents will receive a written communication via campus mail.
- Voice and written communications will be sent through the One Call Now group messaging system to residents, families, and employees.
- Communications are posted to our Timbercrest COVID-19 Information page.
- Channel 2 (Announcement Channel) will be updated.

Today we transitioned to a level of “Partial Restriction” because we no longer have an active case of COVID-19 in our community. The COVID-19 Restriction Status Dashboard is attached. Its purpose is to help you know what activities are permitted. As you will see there are MANY moving parts to the ISDH and CMS guidelines. Staff are grateful for the many encouraging words expressed by residents and families. Each one of us is part of a larger team, and we cannot accomplish a healthy environment without each of you. Many thanks for doing your part.

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