



To: Timbercrest Community
From: Christy Huiras, Chief Operating Officer
Date: August 12, 2020
Re: Courtyard Dining Room Re-opening

The Courtyard Dining Room is scheduled to now re-open on Tuesday, August 18th beginning with breakfast for Manor residents.

Please refer to the re-opening communications sent to you late in July for specific information regarding the safe return to the dining room for meals. Copies of these communications are available at the front desk if needed.

Many residents completed a dining time preference survey in which you selected your preferred dining times. Please plan on attending the meal times you selected. For questions about your meal time, to change a meal time selection, or to make an initial reservation, stop and talk with a dining services staff member outside the Rose Garden Dining Room this Friday, August 14th, 10:00-11:00 a.m. or 1:00-2:00 p.m.

As a reminder, wear your mask to and from the dining room and to maintain a safe distance from your neighbors as you wait for your turn to be seated.

Timbercrest is striving to create an enhanced meal experience for you. This means medications will no longer be passed to residents during meal times. Those of you who receive medications from nursing at meal times will be contacted with alternate plans.

Dining Services management will be available before, during, and after each meal next week to answer any questions you may have. Please take time to ask your questions and feel comfortable with the safety measures and dining changes taking place.

As with anything new, there will likely be a few bumps along the way for the first few days. Your gracious spirit and willingness to share both the good experiences and not-so-good experiences with dining services management will help us achieve our goal.

We look forward to your return to the dining room!