



To: Timbercrest Community
Re: Notice of Positive COVID-19 Case

Date: August 1, 2020
From: Christy Huiras, Chief Operating Officer
Stan Noffsinger, Chief Executive Officer

Today, two residents of our community have been diagnosed with COVID-19, the illness resulting from the novel coronavirus.

One resident is in the hospital and the other will return to Timbercrest's Health Care COVID wing. We have notified public health officials as required and are following procedures recommended by Indiana State Department of Health and the Centers for Disease Control & Prevention. We are taking every step as recommended by authorities to contain the spread. We want to make residents, their families, and our dedicated staff aware of this situation and reassure everyone that we are on top of it.

Developments are changing day by day, minute by minute. Our focus remains on the health and well-being of our community. We must also recognize our team for the concern and commitment they have shown to our residents during this challenging time. Our mission has never been more meaningful.

We ask that our residents and staff do all that they can to support our community by following the recommendations set forth by the CDC:

- Social Distancing/staying home if possible
- Washing Hands for 20 seconds with soap and water
- Self-isolating if showing any signs or symptoms of COVID-19
- Seek medical assistance as necessary

As set forth by the ISDH, Timbercrest is:

- Returning to in-room dining for Health Care and Crestwood residents
- Delaying the re-opening of the Courtyard Dining Room in Residential
- Canceling all visitation
- Canceling Essential Family Caregiver visits
- Canceling resident excursions and leaves of absence
- Canceling Beauty Shop services
- Canceling outside care services (hearing aid clinics, podiatrist, etc.)
- Restricting access to the Manor by Neighborhood Home residents (fitness center, etc.)
- Requiring the use of Timbercrest transportation to go to medical appointments; contact transportation with your transportation needs
- Converting to surgical face masks for Manor residents; please turn in your cloth face masks and receive a surgical face mask which are available from the front desk and nursing stations

Thank you all for your support. We will provide updates regularly. If you have any questions, please let one of us know.