

March 17, 2020

Dear Neighborhood Home Resident;

As the concern of infections of the coronavirus in our area increases, and in response to the most recent guidelines from the Indiana State Department of Health and the Centers for Disease Control, it is necessary for Timbercrest to adjust its practices. In collaboration with our Medical Director, Pamela Higgins, MD, the following changes and additional restrictions are in place for now and effective Tuesday, March 17, 2020:

1. Health Care and Crestwood are closed for visits from Manor residents.
2. All medically non-essential services provided by individuals from the wider community are cancelled.
3. Manor residents are asked to use the Main and Hub entrance, 8:00 am – 5:00 pm upon return to the Manor. Residents will be screened for potential exposure to the coronavirus, and respiratory symptoms with fever.
4. A secure campus mailbox was installed in the main entry way for your convenience to deposit monthly payments, notes and other items for Manor residents. If the item is too large to fit ring the doorbell for assistance.

We strongly encourage all residents to refrain from going off campus at this time to avoid potential contacts with carriers of the virus. Call ahead if you have standing medical appointments or procedures to verify with the provider if appointments are vital or have been cancelled. If you would like someone to do your shopping for you we have names of volunteers. Last but not least call the Program and Service Team, 982-3950 to schedule phone or virtual visits with your loved ones and friends here in the Manor, Health Care and Crestwood.

The health and well-being of our residents is important to us. Please let us know how we can help you during this difficult period of time.

Sabine A. Thomas, HFA
Director of Resident Care